### Public Health Measures

Key Concepts
in
Implementation

## Purpose

- 1. To highlight important concepts inherent in the Public Health Measures initiative.
- 2. To help visualize a Program Plan as a tool for mapping a course into the future.
- 3. To help visualize the importance of Performance Results as a measure of the value of Public Health.

# **Key Concepts**

- Distinction between Population- and Performance-Related Outcomes and, hence, Accountability
- Linkages
  - Population Goals lead to an evidence-based review to identify effective strategies.
  - Effective strategies lead to specific roles and for the program.
  - Roles are mapped to specific program performance goals and measures.

#### • Performance Measurement

- Within the organization, performance is measured by the comparison of Observed Outcomes (Results) with Target Outcomes (Benchmarks)
- Outside the organization, the <u>value</u> of Public Health is measured by the relevance and strength of the relationship between Program Outcomes (Results) and Population Goals.

### Public Health Measures Overall Schematic of Plan

Program Mission and Vision

Shared Accountability

- **Population Measures** I.
  - Population A.
  - В. **Population Goals** 
    - (Population) Indicators
  - C. **Effective Strategies**
  - D. Role(s) of the Program
    - (Services and Activities)
  - E. **Partners**

- II. Program Performance
  - A. Program Customers
  - B. Program Performance Goals
    - Performance Measures
  - C. Strategies to Improve Performance

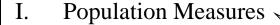
Program Accountability

\*Shared Accountability – While accountability is shared with others within DHS or in the community, the program should assume responsibility to lead or influence the effort to improve population outcomes.

# Public Health Measures Overall Schematic of Plan

Program
Mission and Vision

Shared
Accountability



- A. Population
- B. Population Goals

#### II. Program Performance

- A. Program Customers
- B. Program Performance Goals

Direct
Program
Accountability

### Key Concept #1

A critical first concept is the <u>distinction</u> between goals that are at the population level and those that are at the program level. While population-level goals are the primary target of interest, accountability for them is shared with others in the community. Only, program-level goals are directly under the control of the program and are therefore the basis for within-organization performance measurement and accountability.

# Public Health Measures Overall Schematic of Plan

### Program

Mission and Vision

- I. Population Measures
  - A. Population
  - B. Population Goals
    - (Population) Indicators
  - C. Effective Strategies
  - D. Role(s) of the Program
    - (Services and Activities)
  - E. Partners

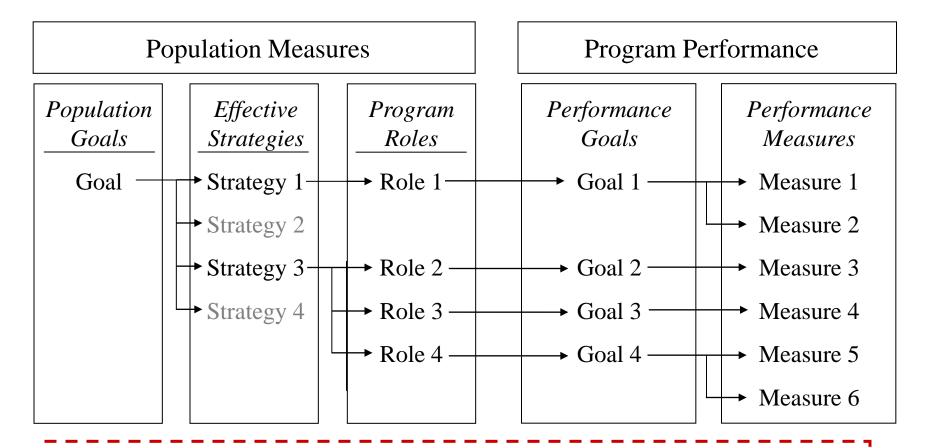
- II. Program Performance
  - A. Program Customers
  - B. Program Performance Goals
    - Performance Measures

### Key Concept #2

There is a logical connection between Population and Program Goals. This linkage occurs through goal-specific strategies, and specific roles linked to those strategies.

### Public Health Measures

### Plan Schematic

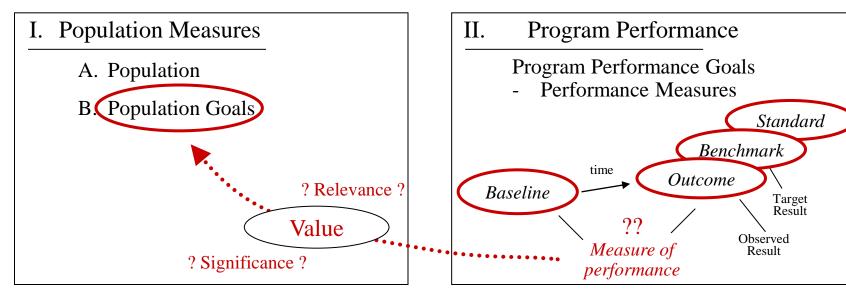


### Key Concept #2

There is a logical connection between Population and Program Goals. This linkage occurs through goal-specific strategies, and specific roles linked to those strategies.

# Concepts to Emphasize Outcomes → Population Goals





### *Key Concept #3*

The degree to which the Observed Result achieves the Target Result is a measure of performance.

Achieved performance is significant when the Result has a clear linkage to the original Population Goals.

# Public Health Measures – Key Concepts Summary

- Successful implementation of the Public Health Measures initiative requires understanding of the relationships between Population Goals, Program Roles, Performance Goals, Benchmarks, and Results.
- Intuitively, the degree to which Benchmarks (Target Outcomes) are achieved will measure performance.
- And, the degree to which the Results show clear relevance to the Population Goals will measure the value of Public Health to the population.